

SS \_\_\_\_\_

# SELECT SHIELD RV

## CUSTOMER

BUYER \_\_\_\_\_ CO-BUYER \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

EMAIL \_\_\_\_\_ CELL PHONE \_\_\_\_\_ ALTERNATE PHONE \_\_\_\_\_

## COVERED UNIT

YEAR \_\_\_\_\_ MAKE \_\_\_\_\_ MODEL \_\_\_\_\_ VIN / SERIAL NUMBER \_\_\_\_\_ PURCHASE PRICE \_\_\_\_\_

## ISSUING DEALER

DEALER NAME \_\_\_\_\_ PHONE \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

## LIENHOLDER

LIENHOLDER NAME \_\_\_\_\_ PHONE \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

## WARRANTY INFORMATION

Coverage: \_\_\_\_\_ Deductible: \_\_\_\_\_ Unit Type: \_\_\_\_\_

Date of Sale: \_\_\_\_\_ Term Months: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Current Mileage: \_\_\_\_\_ Term Miles: \_\_\_\_\_ Expiration Mileage: \_\_\_\_\_

I (Customer), whose signature appears below, acknowledge that the information contained above is true and correct. I have read the terms and conditions and understand and agree to all provisions herein.

BUYER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_ DEALER REPRESENTATIVE SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

CO-BUYER SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_ DEALER REPRESENTATIVE NAME \_\_\_\_\_

This document is not an insurance policy or service contract; it is a Limited Warranty (Limited Warranty or Warranty) provided to the Customer (I, You, or Your) by the Issuing Dealer listed above (Issuing Dealer, We, Us, or Our). All obligations under this Warranty are those of the Issuing Dealer. The Issuing Dealer must make available to You the opportunity to review the terms and conditions of this Warranty prior to issuance. This Warranty contains an arbitration provision which may affect Your legal rights, unless You live in a state that prohibits such provisions. Please review the arbitration provision to determine whether Your legal rights are affected.

ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY LIMITED TO THE SAME DURATION OF TIME AS THIS LIMITED WARRANTY OR THE MINIMUM PERIOD PERMITTED BY FEDERAL AND/OR STATE LAW, WHICHEVER IS LESS. AFTER THE EXPIRATION OF THIS LIMITED WARRANTY AS SET FORTH ABOVE, ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

ANY MODIFICATION, ALTERATION, OR CHANGE TO THE PREPRINTED TERMS AND CONDITIONS OF THIS WARRANTY IS INVALID AND OF NO FORCE OR EFFECT. THIS WARRANTY INCLUDING THE TERMS, CONDITIONS, DEFINITIONS AND EXCLUSIONS CONTAINED ON ALL PAGES OF THIS WARRANTY, CONSTITUTE THE ENTIRE WARRANTY. NO AGENT HAS THE AUTHORITY TO CHANGE THIS WARRANTY OR TO WAIVE ANY OF ITS PROVISIONS.

**SEE REVERSE SIDE OF THIS LIMITED WARRANTY FOR WHAT TO DO IF REPAIRS ARE NEEDED  
AND CONTACT THE CLAIMS ADMINISTRATOR AT (866) 460-1308**

## WHAT IS COVERED

Upon payment of the deductible amount per visit and before the Expiration Date and Expiration Mileage, both listed on the first page of this Warranty, the Issuing Dealer will cover the cost of mechanical repairs to the components listed below without additional charge to You. Replacement of any part may be made with new parts or parts of like kind and quality at the time of breakdown, at the option of the Issuing Dealer.

### PLAN MS: MOTORIZED STATED COMPONENT COVERAGE

Plan MS includes Covered Components 1-17 below, subject to the items listed under "What Is Not Covered" herein:

### PLAN TS: TOWABLE STATED COMPONENT COVERAGE

Plan TS includes Covered Components 5-17 below, subject to the items listed under "What Is Not Covered" herein:

### COVERED COMPONENTS

- 1. ENGINE:** Gasoline: All internal lubricated parts: Bearings, pistons, piston pins and rings, valves, valve springs, valve spring retainers, timing chain or timing belt tensioners and rocker arms. Timing gear, oil pump, valve guides, followers, valve seats, rocker shafts, push rods, valve lifters, connecting rods, crankshaft and main bearings, camshaft, cam bearings and rocker bushings. Other parts: Water pump, engine mounts, engine cushions, exhaust manifold, intake manifold, front cover, harmonic balancers, vacuum pump, flywheel (flex plate), flywheel ring gear, pulleys and eccentric shaft. Engine block, cylinder head(s), cylinder barrels, oil pan and valve covers only if the damage results from the failure of an internal lubricated part. **Diesel Engine:** All the above parts plus fuel heater, fuel injection pump and fuel injectors. **Turbo Charger:** All internal lubricated parts contained within the turbo charger housing, and the turbo charger housing only if the damage results from the failure of an internal lubricated part.
- 2. TRANSMISSION (Automatic or Manual):** All internal lubricated parts; torque converter, pump, drums, reaction carrier, shafts, hubs, gears, shift rails and forks, internal linkage, and bearings. Transmission mounts, vacuum modulator. The transmission case, housing and oil pan, only if the damage results from the failure of an internal lubricated part.
- 3. TRANSFER CASE:** All internal lubricated parts plus transfer case housing only if the damage results from the failure of an internal lubricated part.
- 4. DRIVE AXLE ASSEMBLY (Front or Rear):** All internal lubricated parts contained within the drive axle housing; hub, axle and non-serviceable bearings, drive gears and clutches. Constant velocity joints, universal joints, axle shafts, drive shafts. The axle or transaxle housing, only if the damage results from the failure of an internal lubricated part.
- 5. FRAME:** L.P. Mounting bracket, bumper welds, all chassis frame welds, manual lift jacks, latch, lift crank, cables, pulleys and motor.
- 6. BRAKES:** Master cylinder, hydraulic or electric actuators, wheel cylinders, disc brake caliper, backing plates, clips and retainers.
- 7. SUSPENSION ASSEMBLY:** Wheel bearings, wheel hubs, spindles, spindle supports, axle shafts, actuators, rubber suspension bushings, coil and leaf springs.
- 8. RANGE/OVEN:** Burner assembly, thermostat, thermocouple, burner valves, igniter, heating element, fan, pole motor, power hood, fittings, connections, PC board, and microwave oven.
- 9. REFRIGERATOR/FREEZER:** Thermostat, thermocouple, burner assembly, igniter, cooling unit, fittings, connections and the PC board.
- 10. HEATING/FURNACE:** Thermostat, thermocouple, main gas valve, igniter, burner assembly, blower motor, fittings, connections, and the PC board.
- 11. AIR CONDITIONING (Roof Mounted 110v or Central Air):** Compressor, condenser, evaporator, receiver-dryer, accumulator, expansion valve, capacitors, heat pump, heat strips, reversing valve, relays, blower motor, blower motor fan, high/low cut off switch, pressure cycling switch, electronic module, thermostat, vent fans.
- 12. WATER SYSTEM:** Water pump, sink(s), sink faucet, shower faucet, shower head, holding tank(s), and their traps, fittings, connections and gate valves.
- 13. WASTE SYSTEM:** Toilet vacuum breaker, float assembly, ball valve, slide valve, water inlet valve, holding tank, and their traps, fittings, connections, and gate valves.
- 14. HOT WATER HEATER:** Burner assembly, tank, thermostat, thermocouple, heating element, gas valve, pressure relief valve, electronic ignition, wiring harness, switch and the PC board, and their fittings, connections, and gate valves.
- 15. L.P. GAS SYSTEM:** Regulators, valves, gauges, pigtailed, fittings, connectors, gas lines, automatic shut off and mounting brackets.
- 16. AUXILIARY GENERATOR/POWER SUPPLY:** All internal lubricated parts including pistons, rings, connecting rods and bearings, wrist pins, crankshaft and main bearings, camshaft and bearings, rocker arms, valves, valve springs, seats and guides, oil pump, timing chain/belt, tensioner and guides. Engine block, cylinder barrels and cylinder head only if the damage results from the failure of an internal lubricated part. Starter motor, electrical generator, manually operated switches, hour meter, voltage regulator, gauges, PC board and power converter/inverter. Breaker box(es), breakers and wiring harnesses for covered components (excluding power cord).
- 17. HYDRAULIC/ELECTRIC STEP(S):** Step motor, gears, linkage and switch.

### WHAT IS NOT COVERED

This Warranty will cover only those items listed under "What is Covered" and does not cover the following: Incidental or consequential damages or loss caused by breakdown of components (or otherwise), including property damage, personal injury, inconvenience, loss of Your Unit use and commercial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. Any pre-existing condition, including any mechanical breakdown, loss, damage, or expense that results from a pre-existing condition. Commercial use, including being used for a for-profit business (e.g., Unit lease, rentals, or staffing quarters), or for hire to public (e.g., delivery services), is excluded and will void coverage under this Warranty.

This Warranty does not provide coverage for: (i) repairs required because of: collision, abuse, overheating, or operation without proper lubrication or coolant, road conditions, misuse, negligence, alterations, racing, accidents, fires, flood, freezing, rust, corrosion or other environment damage, riots, acts of God, vandalism, theft, lack of reasonable and proper maintenance, abuse through towing or improper load capacity, abuse through continued operation of Your Unit while impaired, or any other losses normally covered by casualty insurance; (ii) excessive oil consumption, loss of compression, or gradual reduction in operating performance; (iii) repairs beyond those required to correct the covered failure; (iv) repairs of components which have been modified or added to the Your Unit after Your Unit Date of Sale; (v) repairs performed by someone other than the Issuing Dealer or licensed repair facility without prior authorization; (vi) rental or towing expenses; (vii) repairs, retrofit or replacement of any components caused by or due to compliance with any law or legislation including the Clean Air Act; (viii) any repairs if the odometer of Your Unit has been altered, tampered with, disconnected, or in any way misrepresents Your Units actual mileage; (ix) repairs covered by any manufacturer's warranty or manufacturer's emissions warranty on Your Unit (whether or not transferred with Your Unit), manufacturer's recall, factory bulletins or breakdowns of components caused by a defect the manufacturer has publicly announced it would correct but which You failed to have corrected; (x) any repair or replacement of a covered part arising or resulting from the use of Your Unit outside the United States, its territories or possessions, or Canada; (xi) totaled, salvaged or branded title units, units that have been reacquired by the manufacturer or dealer, units that the dealer has disclaimed any warranty of merchantability.

**Mechanical:** This Warranty does not cover service adjustments/cleaning, carburetor, throttle body assembly (except injectors), contaminated fuel system, water ingestion, air conditioning recharge, refrigerant, coolant, battery cables, belts, hoses, brakes (front hubs, drums, shoes, lining, disc rotors, pads), exhaust system (including catalytic converter), filters, fluids, lights (bulbs, sealed beam and lenses), lubricants, manual clutch disc, strut inserts, shock absorbers, spark/glow plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wheel studs, wiper blades, shop supplies, core charges, hazardous waste removal, environmental fees and any storage or freight charges.

**Exterior:** This Warranty does not provide coverage for service adjustments (glass and body parts), bright metal, bumpers, body panels, door handles, hinges, glass, moldings, outside ornamentation, convertible or vinyl tops, paint, rust, sheet metal, sideview mirrors (glass and housing), air and water leaks, weather-strip, wheel covers/ornaments, wind noise. Physical damage, alignment of bumper and body parts are not covered.

**Interior:** This Warranty does not provide coverage for buttons, carpet, dash pad, door and window handles, knobs, rearview mirror (glass and housing), trim and upholstery. Radios, tape players, compact disc players, graphic equalizers, speakers, cellular telephones, theft deterrent systems, navigational systems and radar detectors are not covered.

## HOW TO FILE A CLAIM

If Your Unit incurs a Breakdown, You must take the following steps to file a claim:

1. Prevent Further Damage: Take immediate action to prevent further damage. This Warranty will not cover the damage caused by continued operation or by not securing a timely repair of the failed component.
2. If you are within 100 miles of the Issuing Dealer or an affiliated dealer, return to the Issuing Dealer or affiliated dealer. If you are more than 100 miles from the Issuing Dealer or an affiliated dealer, take Your Unit to any licensed Repair Facility.
3. Provide the Issuing Dealer or repair facility with a copy of Your Warranty and/or Your Warranty number.
4. Prior to any repair being made, instruct the service manager to contact the Claims Administrator by calling (866) 460-1308 to obtain an authorization for the claim. Any claim for repairs without prior authorization will not be covered except as provided under Emergency Repairs (#7 below). The amount authorized by the Claims Administrator is the maximum amount that will be paid for repairs covered under the terms of this Warranty. Any additional amount must receive prior approval.
5. Authorize Tear-Down and/or Inspection: In some cases, You may need to authorize inspection and/or tear-down to determine the cause and cost of repair. You will be responsible for these charges if the failure is not covered under this Warranty. We reserve the right to require an inspection prior to any repair being made.
6. Pay any Applicable Deductible: You must pay any deductible per repair visit. We will reimburse the cost of the work performed on Your Unit that is covered by this Warranty and previously authorized, less the Deductible. Once authorization is obtained and the repair is completed, all repair orders and documentation must be submitted to the Claims Administrator within 30 days to be eligible for payment.
7. Emergency Repairs: Should an emergency occur which requires a repair of a covered Breakdown to be made at a time when the Claims Administrator's office is closed, follow the claims procedures above without authorization, and We will make reimbursement to You or to the repair facility for covered repairs in accordance with the Warranty provisions. You must call the Claims Administrator's office within 5 business days from the date of repair to determine if such repair is covered by this Warranty.

Your Unit may be covered by an extended service contract, unexpired manufacturer's warranty or recall policy providing similar coverage afforded under this Warranty. The Issuing Dealer reserves the right to seek repair or replacement under such contract in lieu of this Warranty.

## MAINTENANCE RESPONSIBILITIES

Failure to perform the manufacturer's recommended maintenance may result in loss of Your protection under this Warranty if repairs, which would otherwise be covered, would not have been necessary had Your Unit been properly maintained. In such an event, upon the Issuing Dealer's request, You must produce maintenance records and receipts to the Issuing Dealer to establish compliance with the manufacturer's recommended maintenance. Failure to provide proof of compliance with the manufacturer's recommended maintenance may result in loss of Your protection under this Warranty. Costs of any maintenance services are not covered by this Warranty.

## LIMIT OF LIABILITY

The total benefits paid per repair visit under this Warranty shall not exceed the NADA actual cash value of Your Unit prior to a covered breakdown. The total of all benefits paid under this Warranty, shall not exceed the purchase price of Your Unit (excluding tax, title, and license fees).

## TRANSFER AND CANCELLATION

The Coverage provided under this Warranty applies only to Your Unit while owned and operated by You. This Warranty is non-transferable. This Warranty may not be cancelled as it has been provided to You by the Issuing Dealer for no consideration.

## DISPUTES REGARDING YOUR WARRANTY

**YOU AND WE ARE AGREEING TO GIVE UP ANY RIGHTS TO LITIGATE CLAIMS IN A COURT OR BEFORE A JURY, OR TO PARTICIPATE IN A CLASS ACTION OR REPRESENTATIVE ACTION WITH RESPECT TO A CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT MAY ALSO BE UNAVAILABLE OR MAY BE LIMITED IN ARBITRATION. ANY CLAIM, DISPUTE OR CONTROVERSY (WHETHER IN CONTRACT, TORT OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, CONSUMER PROTECTION, COMMON LAW, INTENTIONAL TORT, INJUNCTIVE AND EQUITABLE CLAIMS) BETWEEN YOU AND US ARISING FROM OR RELATING IN ANY WAY TO THIS WARRANTY, WILL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION.** The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules ("AAA Rules") then in effect, except as modified by this Section. (The AAA Rules are available at [www.adr.org/Rules](http://www.adr.org/Rules).) The Federal Arbitration Act will govern the interpretation and enforcement of this section. The arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or the Warranty is void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction. If You prevail on any claim that affords the prevailing party attorneys' fees, the arbitrator may award reasonable fees to You under the standards for fee shifting provided by law. You agree to arbitration on an individual basis. In any dispute, **NEITHER YOU NOR WE WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER, OR IN A PRIVATE ATTORNEY GENERAL CAPACITY.** The arbitral tribunal may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction. If any provision of this arbitration agreement is found unenforceable, the unenforceable provision will be severed, and the remaining arbitration terms will be enforced.